



## **Position Description**

### **DISABILITY SUPPORT WORKER - SIL home**

#### **Purpose of Position**

The Disability Support Worker (DSW) provides direct assistance and support to participants in a variety of settings. The supports provided will address participant's individual needs and goals and will enhance independence, abilities, community participation and quality of life. The Disability Support Worker Role is responsible for the supports provided and the documentation required to a particular participant or several participants.

#### **Reports to:**

Disability Services Manager

#### **Internal Stakeholders:**

Disability Services Manager, Biala's Support Workers, Biala Head Office team

#### **External Stakeholders:**

Participants, their families/carers, and external support services within the broader community.

#### **Working Environment:**

#### **NDIS Practice Standards**

All employees of Biala must adhere to the NDIS Code and Conduct and the NDIS Practice Standards.

#### **Code of Conduct and Conflict of Interest Policy**

All employees must abide by Biala's Code of Conduct and Conflict of Interest Policy.

#### **Work health and safety**

As an employee, you must be aware of and comply with requirements of the relevant Workplace Health and Safety legislation and associated regulations. This includes taking responsibility for your own health and safety and that of others in the workplace and complying with the Organisations work health and safety policies and procedures.

#### **Essential Functions – Key Tasks and Duties**

As an experienced and energised member of our support team, you will have the opportunity to deliver exceptional support to the housemates in their modern living environment. You will work alongside other support workers in the team and allied health professionals whilst delivering a high standard of individualised support to each housemate. You will be supported by a strong, local leadership team.

- Personal care, including assisting participants to perform basic hygiene and daily living tasks
- experience working with participants with a range of support needs.
- Skill development and capacity building
- Assistance with medication management
- Behaviour observation and support

- Maintaining a record of participant progress
- Mobility support and transport of participants

**General Selection Criteria**

1. Demonstrated organisation skills, including an ability to multi-task, plan, set and prioritise workloads to meet deadlines and respond to changing participant needs.
2. Well-developed communication and interpersonal skills with the capacity to build relationships and engage participants, staff, and complementary services in the broader community.
3. Exceptional customer service skills with the ability to communicate with a broad range of internal and external stakeholders respectfully and effectively

**Conditions**

The role requires you to have a current Working with Children Check, A National Criminal History Check or NDIS Worker Screening Check, a 1st Aid Certificate.

Current and valid full clean driver's license and form of transport with comprehensive insurance cover to provide transport to NDIS participants.